



Notice for the processing of image data through video surveillance



Version 1st



NOTICE FOR THE PROCESSING OF IMAGE DATA THROUGH VIDEO SURVEILLANCE

PANCRETA BANK SA (hereinafter "Bank") based in the Municipality of Heraklion, Crete, 5, Ikarou Ave., email: mail_info@pancretabank.gr, tel: 2810338800 website: www.pancretabank.gr, as the data controller, assures you that the protection of your personal data is of primary importance and informs you about the Processing of Image Data through Closed Surveillance Circuits (hereinafter "Data"), in accordance with Regulation (EU) 2016/679 and the relevant provisions of the current Greek data protection legislation, as follows:

The video surveillance systems and the continuous image recording (only) installed in the Branches and Head Offices of the Bank, do not identify or verify the identity of incoming persons. The technical specifications of these systems are compliant with Article 3 of no. 3015/30/6/2009 Decision of the Deputy Minister of the Ministry of Interior "for the determination of the security conditions in the branches of the financial institutions".

The video recording is carried out on behalf of the Bank, 24 hours a day and the scope of the cameras is strictly limited to the area around the cashiers of the branches, ATMs/ACTC (Automated Cash Transaction Centres), as well as to the entrance of the Bank's Head Offices.

(1). Data collection and processing purpose

The sole purpose of data collection and retention is the security of transactions, the prevention and deterrence of criminal activities (mainly theft/robbery) and the protection of the physical integrity, health and life of the trading public, visitors and employees of the Bank, their assets as well as the assets of the Bank.

(2). Data retention

The data collected through the relevant system are kept in an electronic file, which is installed in a restricted and controlled access area, taking all necessary security measures. The data of the file can be accessed only by authorized employees of the Bank, who are in charge of the control and security of transactions and the protection of persons and goods, as well as by the authorized personnel of the physical security companies cooperating with the Bank, after receiving a relevant order by the Bank, taking each time all the appropriate security measures and under the condition that they fulfill their confidentiality obligations. The recorded data are kept for a period of up to 45 days, after which they are destroyed, according to the asset sanitization and disposal policy of the Bank. In case of recording incidents of illegal actions, such as financial fraud or if an issue of financial transaction is raised, the relevant data are kept in a separate file, for as long as it is required for the investigation and disciplinary or judicial prosecution.

(3). Recipients of your data

The recipients of the data include the competent authorities (e.g. judicial, police or prosecutorial) within the context of their duties, as well as the victim or the perpetrator of a criminal offense, if data are to be used as evidence.



(4). Your rights

For the exercise of your rights regarding the accessibility, restriction, objection and erasure of your data, you can contact any of the Bank's Branches, by filling in the [Data Subject Rights Form](#), indicating the date/time of recording your data, as well as the Head Office or the Bank Branch and its specific area, where the recording took place (e.g. 10/09/2020, Head Office of Pancreta Bank, 5 Ikarou Ave., location: ATM). Alternatively, you can visit Pancreta Bank's premises to present your saved images. We also point out that exercising your right of objection or deletion does not imply the immediate deletion of data or the modification of the processing. In any case, we will reply in detail within the deadlines set by Regulation (EU) 2016/679 (GDPR) and according to the relevant provisions of the current Greek data protection legislation. Moreover, you have the right to file a complaint with the Hellenic Data Protection Authority (HDPa www.dpa.gr), which is the competent supervisory authority for the protection of the fundamental rights and freedoms of natural persons regarding data processing, if you believe that your rights are being affected in any way.

(5). Contact details



For more information, please contact:

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CONTACT NUMBER:	+30 2810 338800
GENERAL COMMERCIAL REGISTRY NUMBER:	077156527000
DATA PROTECTION OFFICER:	5 Ikarou Ave. 71306 Herakleion Crete +30 2810 338975 dpo@pancretabank.gr